

2005 report

The annual report of the Health Access Project



Improving access to and coordinating comprehensive health care for those in need.

THE NUMBERS

Dear Friends of the Health Access Project,

In 2005 we were able to maintain our level of service to the low-income uninsured residents of Salt Lake County and our physician and medical partners. However, to do so we had to exhaust the reserves we had accumulated in 2004 through various cost-saving measures. We are especially pleased that we were able to expand our network of volunteer physicians and that all



HAP Project Director Daniel Nielson

of our hospital partners continued to provide financial support to the program as well as charity care to our clients. In


2005, we also received financial support in the form of designated funds and a case manager assigned to HAP from the Salt Lake Valley Health Department. These contributions continue to have a significant impact on the sustainability of the project.

As I assess the progress we made in 2005 as a project in its fourth year of service to the community, I am struck by two things. The first is that all of our core partners—the physicians, the hospital systems, labs, the Utah Department of Health, the Salt Lake Valley Health Department, and several foundations—not only made the decision to continue their support for us in 2005, but they also committed to the same or greater levels of support for 2006. The second is

the degree to which we are frequently sought out by other service oriented organizations in the community for collaborative efforts. It appears that HAP has truly become a permanent and meaningful part of the health care community in Salt Lake County and that the value of our case management and medical interpreting services is recognized.

At the end of 2005, we recognized that we did not have the funds to continue our operations in 2006 at the same level of service we had previously been able to provide. With a \$200,000 projected budget deficit, the decision was made to reduce the paid staff of the project from nine to five, while maintaining the presence of our three AmeriCorps members, who function as case managers, as well as the case manager provided to HAP by the Salt Lake Valley Health Department. As this report is being prepared, the remaining staff is in the process of determining how to adjust our services, and all affected partners will be notified as decisions are made. It is my hope that reductions in services will be temporary and that we will be able to rebuild our capacity in the coming months as additional funding sources are found.

I thank all of our current partners for each playing their role in the success of HAP and I encourage all of you to keep our needs in mind as we work to create a stable financial base for our very important efforts.

Daniel L. B. Nielson, M.P.A.
Project Director 

Since HAP began serving clients in 2002:

3,044 uninsured individuals have received case management services from HAP or HAP partners.

598 physicians and the University of Utah Medical Group have joined the HAP Volunteer Physician Network.

\$1,834,286 in donated services has been provided by HAP volunteer providers.

\$4,016,948 in donated services has been provided by Salt Lake County hospitals.

1,970 individuals have received specialty care services and 710 have received primary care services from HAP volunteer providers.

1,924 medical interpretation appointments have been provided for doctors' visits.

Health Access Project

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Patient Profile: Benjamin Salt

Benjamin Salt is a 27-year-old man who was referred by LDS Hospital in May of 2005. In April 2002, Mr. Salt underwent a total colectomy after suffering from a chronic condition known as ulcerative colitis for almost two years.

Unfortunately, Mr. Salt continued to have problems with pouchitis, abdominal pain, and excessive bowel movement (as many as twenty per day). Dr. Peter Bossart from LDS Hospital had evaluated Mr. Salt and decided that he would be an excellent candidate for our program. Dr. Bossart volunteered to perform an illeostomy procedure, which would control the excessive bowel movements and improve the quality of Mr. Salt's life.

At the time of his intake, Mr. Salt was unable to work due to his health condition and he was being supported by his family. In a letter submitted to HAP by the client, he stated, "I have exhausted myself and need to live and sleep more comfortably. I truly do

believe that medical attention is necessary in improving this over-due situation. With the cost of medical attention and no health insurance I will need complete assistance in obtaining a hope for a better life."

After a series of tests, Dr. Bossart and HAP arranged for Mr. Salt to have an illeostomy and resection of the small intestine at LDS Hospital. Two days before the procedure, Intermountain Healthcare approved Mr. Salt for charity care, and they agreed to donate the cost of the surgery, which was approximately \$75,000.

"My condition has improved 100 percent," Mr. Salt said after the procedure. Mr. Salt continues to receive follow-up care through

HAP and is very thankful for the care he received. He credits Dr. Bossart with saving his life, and has said he'd like to send the doctor an invitation to his upcoming wedding. "I couldn't keep going the way I was," said Mr. Salt. On behalf of HAP staff and all of the physicians involved in his care, we would like to congratulate him on his recent engagement and wish him good luck with all of his future endeavors. 📌



HAP client Benjamin Salt with his case manager Anita Sommer

2005 Financial Information

FINANCIAL CONTRIBUTORS

\$100,000 and above

Intermountain Healthcare
Intermountain Healthcare – Urban Central Region
Salt Lake County – Salt Lake Valley Health Department

\$25,000 to \$49,999

George S. and Dolores Doré Eccles Foundation
IASIS Hospital System (Pioneer Valley, Jordan Valley,
and Salt Lake Regional)
St. Mark's Hospital
University Health Care

\$10,000 to \$24,999

Utah Department of Health

\$5,000 to \$9,999

Ruth Eleanor Bamberger and John Ernest
Bamberger Memorial Foundation
The Church of Jesus Christ of
Latter-Day Saints Foundation

General Motors Acceptance Corporation
Automotive Bank
Utah Medical Association Foundation

\$1,000 to \$4,999

Franklin Templeton Bank & Trust
Utah Families Foundation
Zions Bank

Up to \$999

Dexter Pearce
SMART Clinic
Wyn Medical Products
Aharon Shulimson
Brayonna Wilson

Revenue:

\$487,531

Expenses:

\$586,433

Financial contributions to HAP are tax exempt under Chapter 501(c)3 of the IRS code. Complete, audited financial statements are available upon request. Call (801) 412-3980 for more information.

Overview of 2005 Services

Case management

Every HAP client has a case manager who works closely with the physician's office to schedule initial appointments, and ensures that, whenever possible, follow-up care, such as lab work, diagnostic tests, or hospital care, is provided on a charity basis by one of HAP's many partners. HAP case managers also facilitate referrals to other members of the HAP Volunteer Provider Network, help clients obtain medications through the HAP Pharmacy Plan, and arrange for medical interpretation and transportation services. In 2005, six HAP case managers, three AmeriCorps members, and two specialty care coordinators for the Primary Care Network served 1,335 clients. HAP case managers were stationed at St. Mark's Hospital and CHC Oquirrh View Clinic. Most of the case managers for HAP are also bilingual Spanish-speaking.

2005 referrals to HAP

Referral source	Total referrals	Total cases
Hospitals	587	181
Volunteer Provider Network	186	93
Community Health Centers, Inc.	220	126
Primary Care Network	140	140
Other partners	550	245
TOTAL	1,683	785

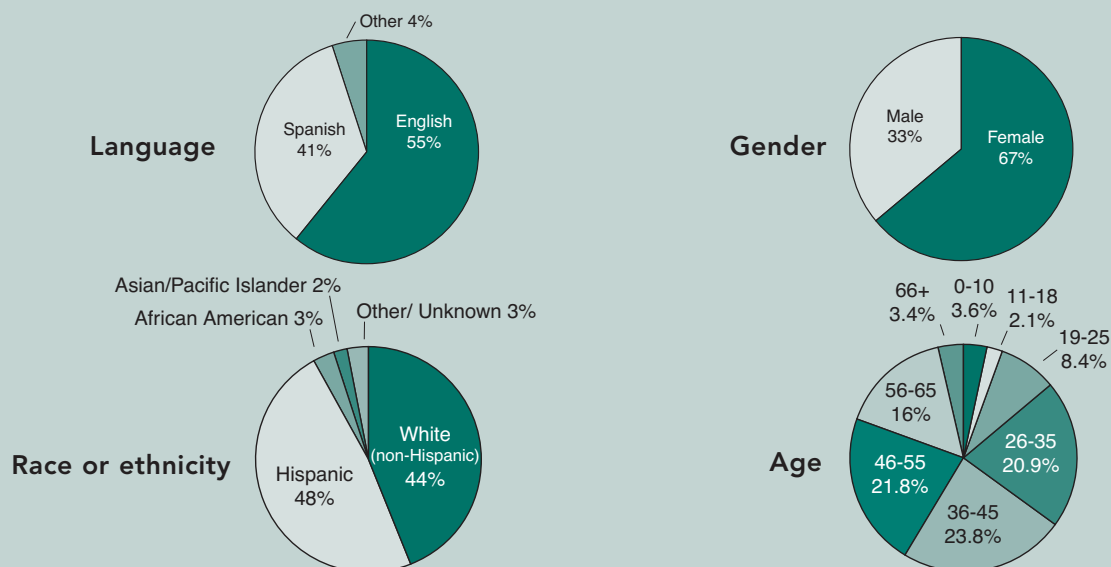
Services provided in 2005

- ▶ \$1,414,539 in donated care was provided by Salt Lake County hospitals.
- ▶ \$548,193* in donated care was provided by physicians.
- ▶ 704 medical interpretation services were provided for doctors' visits.
- ▶ 605 people received donated specialty medical care services.
- ▶ 100 people with primary care only needs were assisted in establishing a medical home with a clinic.
- ▶ 504 visits to the pharmacy were made possible by the HAP Pharmacy Plan.
- ▶ 252 people were established with medical homes (at a community clinic, through public health insurance, or with a member of HAP's Volunteer Provider Network).

*This value is generated from claims submitted by volunteer physicians, which represent only a portion of care provided.

2005 client demographics

HAP clients earn less than 150 percent of the Federal Poverty Level (\$14,355 annual income for an individual and \$29,025 for a family of four), are under or uninsured, receive medical services in Salt Lake County, and are ineligible for public health insurance or require medical services that are not covered by the public health insurance they have.



People and Partners

About the Health Access Project

Established in 2001, the Health Access Project is a nonprofit initiative that coordinates charitable medical care for low-income, under and uninsured adults and children in Salt Lake County. Free medical care is provided by members of the HAP Volunteer Provider Network, a group of over 590 volunteer physicians, each of whom has pledged to provide charity care in their own offices to HAP patients. To allow patients access to the full range of health care services, HAP has partnerships with nine hospitals, two national laboratories, and three outpatient care centers, all of which provide charity care to HAP patients. HAP has also developed a discounted pharmacy program. HAP is a department of Community Health Centers, Inc.

HAP is a collaborative effort of many different individuals who are united in the belief that by working together we can better address the health care needs of low-income people in our communities. The following list gives some indication of the great number of people involved in the project, each of whom is responsible for HAP's successes.

Staff

Lindsey Bartosh, Administrative Specialist
 Jeff Black, Data Analyst
 Ninfa Colindres, AmeriCorps Member
 Michael Gardner, Health Services Coordinator
 Daniel Nielson, Project Director
 Amy O'Connor, Office Manager
 Jessie Oyler, Case Manager
 Trisha Petersen, AmeriCorps Member
 Pamela Rizzo, SLVHD Case Manager
 Anita Sommer, AmeriCorps Member

Governance Committee

Gary Edwards, Salt Lake Valley Health Department
 Larry Hancock, IASIS Healthcare
 John Hanshaw, St. Mark's Hospital
 Scott Leckman, MD, Utah Medical Association
 Katherine Sheehan, Salt Lake Valley Health Department
 Wes Thompson, Intermountain Healthcare
 Eligio G. White, Community Health Centers, Inc.
 Kim Wirthlin, University Health Care

Volunteer Medical Interpreters

Brooks Bahr, Ana Bozas, Norma Buck, Chad Condie, Diane Cufino, Andrew Erickson, Martha Ferguson, Marysol Gonzalez, Joseph Jeppson, Julie Jeppson, Nicole Kay, Art Laguna, Alison Lee, Alvaro Matheus, Maritza McKee, Jose Morales, Samar Omar, Trisha Petersen, Juan Carlos Pitbladdo, Yazmin Reyes, Christine Salazar, David Sonntag, Moises Terrazas, and Nicole Wilde

Partner Organizations

Alta View Hospital
 Association for Utah Community Health
 Centro de la Familia de Utah
 Christ United Methodist Church
 Community Health Centers, Inc.
 Cottonwood Hospital Medical Center
 Globous ReliefFund
 Information and Referral 211 Info Bank
 Intermountain Healthcare Community Health Partnerships
 Intermountain Healthcare Physician Division
 Jordan Valley Hospital
 Laboratory Corporation of America
 LDS Hospital
 Linguistica International Interpretation Services
 Oral Health Program, Utah Department of Health
 Pioneer Valley Hospital
 Primary Children's Medical Center
 Quest Diagnostics
 Salt Lake City School District
 Salt Lake Community Action Program
 Salt Lake County Department of Human Services
 Salt Lake County Medical Society
 Salt Lake Endoscopy Center
 Salt Lake Regional Medical Center
 Salt Lake Surgical Center
 Salt Lake Valley Health Department
 Smith's Food and Drug
 St. Mark's Hospital
 South Towne Surgery Center
 The Orthopedic Specialty Hospital
 University Health Care
 Utah Department of Health
 Utah Hospitals and Health Systems Association
 Utah Issues
 Utah Medical Association

Safety Net Primary Care Providers

CHC Central City Clinic
 CHC Copperview Clinic
 CHC Oquirrh View Clinic
 CHC Stephen D. Ratcliffe Clinic
 Fourth Street Clinic
 Intermountain Healthcare Atkinson Clinic
 Intermountain Healthcare Neighborhood Clinic
 Intermountain Healthcare Rose Park Elementary Clinic
 Midvale Family Health Clinic
 People's Health Clinic

People and Partners

Anesthesiology

Diehl, Paul
Millcreek Anesthesia
Mountain West
Anesthesia

Audiology

Scott, Rex
Young, Alan

Behavior Pediatrics

Allen, Louis

Behavioral Medicine

Smith, N. Lee

Cardiology

Anderson, Jeffrey
The Heart Center
Utah Heart Clinic

Colon & Rectal Surgery

Bossart, Peter
Eyring, Edward
Hughes, Joseph

Dermatology

Bradley, Ralph
Jensen, Joseph
Orme, Robert
Sotiriou, Leo
Southwick, Edward
Swinyer, Leonard

Family Practice

Allen, Richard
Ayers, Jeffrey
Baker, Maurice
Civish, Fred
Gamble, Christopher
Haberman, Paula
Hamp, Dennis
Harpring, Amanda
Johnson, Mark
Kirstein, Judith
Lorah, David
Lym, Robert
Moore, David
Niedermeier, David
Rabin, Mara
Spencer, Steven
Sundwall, Peter
Swoboda, Paul
Thompson, Eric
Zehnder, Brian
Zirkle, Toby
The Hartland Project
St. Mark's Family
Medicine – Midvale
St. Mark's Family

Medicine – St. Mark's
Hospital
St. Mark's Family
Medicine – West
Jordan

Gastroenterology

Box, Terry
Boynton, Kathleen
Buchi, Kenneth
Clark, Holly
Cole, Harold
Cutler, Christopher
Daly, Suzanne
Desautels, Steven
Ellington, Stewart
Harmston, Gordan
Kuwahara, Melvin
Pederson, P.J.
Trowbridge, D. Brad

General Surgery

Anderson, Eric
Belnap, LeGrand
Leckman, Scott
Ott, Mark
Pingree, James
Richards, Christina
Richards, Kent
Stevens, Mark
Swensen, Swen
Voorhees, Hugh

Gynecology

Bearson, Patricia
Chichester, Dan
Graul, Elizabeth
Heubusch, Diane
Hurst, Barbara
Stephani, Pascale
Wheeler, Catherine

Hand Surgery

Martin, Christopher
Vanderhooft, Eric

Hematology Oncology

Prystas, Elizabeth

Internal Medicine

Bosworth, Annette
Hales, Reid
Hirning, Patrice
Lahey, Michael
McLaughlin, Nancy
Murnin, Kelly
Musci, Anthony
Norris, Jennifer
Richards, Ann
Rizzardi, Barbara
Roberts, Philip

Sambado, Dorene
Smith, Douglas
Stevens, Scott
Szczesny, Lorraine
Westermann, Robert
Whittington, Richard

Obstetrics & Gynecology

Brown, Melissa
Hebert, Andrea
Langeland, Fred
Larsen, Kenneth
Montiel, Sue
Nielson, Eric
Pieper, Sara
Ponder, Rebecca
Rallison, Scott
Wilde, Clayton
Alpine Medical Group

Ophthalmology

Barker, Bryce
Benator, Rachel
Call, Branson
Christiansen, Robert
Czarnecki, Scott
Davis, Brian
Harrie, Roger
Mehr, Douglas
Pingree, Michael
Ramsey, John
Rocky Mountain Retina
Consultants

Orthopedic Surgery

Aoki, Stephen
Beck, Charles
Chardack, Michael
Curtis, David
Dechet, Pilar
Hillyard, Robert
Huntsman, Kade
Morgan, James
Smith, J. Lynn
Weeks, Ed
West, Hugh

Otolaryngology

Aoki, Jon
Bennett, John
Blanch, Marsden
Child, Todd
Hill, David
Hunter, Robert
Miller, Steven
Nielsen, Richard
Ord, Jon

Pathology

Anatomic Pathology

Associates of Pathology
Utah Pathology
Services

Pediatrics

Aizad, Tazeem
Allred, Gerald
Balog, Kimberly
Bentley, Frank
Borgenicht, Louis
Burton, Mary
Cannon, Wayne
Duffy, J. Timothy
Ferreira, Paul
Gehle, Kim
Hightower, Robert
Hilyer, Laurie
Orchard, Anna
Palmieri, Lisa
Schmidt, Jeffrey
Terashima, Robert
Valentine, Mark
Park City Internal
Medicine Pediatrics

Physical Medicine & Rehabilitation

Dodds, T. Andrew
Duerksen, Ron
Giovanniello, Michael
Jaffe, Michael
Johnson, Scott
Knorpp, Scott
Newton, Bruce
Ryser, David
Sawchuk, Terry

Physical Therapy

Esplin, Jared
Rocky Mountain
Therapy Services –
FirstMed Clinic West
Jordan
Rocky Mountain
Therapy Services –
FirstMed East Clinic
Rocky Mountain
Therapy Services –
Granger Medical
Center Clinic
Rocky Mountain
Therapy Services –
Magna Clinic
Rocky Mountain
Therapy Services –
SLIC Clinic
Rocky Mountain
Therapy Services –
West Valley Clinic

Plastic Surgery

Bindrup, Jed
Cheng, Christine
Chick, Leland
Youngblood, Robert

Podiatry

Dickerson, Jason
Edwards, Annemarie
Flegal, Douglas
Harper, Spence
Larsen, Legrande
Lowe, Michael
McManama, Craig
Rhodes, Randy
Royall, Steven
Seegmiller, David
Smith, Stanton
Soulier, Scott
Young, Jon Randall

Psychiatry

Mohr, Michaela

Pulmonary Disease

Hardman, Lara

Radiation Oncology

Avizonis, Vilija
Fischbach, A. Jennifer

Radiology

Mountain Medical
Physician Specialists
Utah Imaging

Rheumatology

Anderson, Steven
Lundberg, Max
Stromquist, Don

Urology

Childs, Lane
Gange, Steven
Hopkins, Scott
Johnson, Blake
Labasky, Richard
Middleton, George
Richardson, Stephen
Stout, Lisa

Vascular Surgery

Feuer, David
Wirthlin, Doug

Multiple Specialties

Granger Medical Clinic
University Health Care



Community Health Centers, Inc.
1798 S. West Temple
Salt Lake City, UT 84115

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Support the Health Access Project

The Health Access Project is a nonprofit initiative that depends upon the support of many people who have contributed both their time and financial resources.

Yes, I would like to support the Health Access Project!

- I am a medical care provider and would like more information about joining the Health Access Project's Volunteer Provider Network.
- I would like to make a tax-deductible donation to the Health Access Project. Enclosed is my donation of \$_____.
- I would like to help with fundraising, public relations, or another area. Please contact me.

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Telephone Number: _____

Email Address: _____

Please return form to:
Health Access Project
1800 S. West Temple Suite A128
Salt Lake City, UT 84115

Or fax to:
(801) 412-3997