

access

The newsletter of the Health Access Project



Improving access to and coordinating comprehensive health care for those in need.

INSIDE THIS ISSUE

HAP Case Managers Share Success Stories

Ryan Farr

In June, the IHC Neighborhood Clinic referred Hugo Moore to HAP. The 51-year-old husband and father had just been diagnosed with a



Hugo Moore (right) with Ryan Farr

cancer-related thyroid nodule, and he needed to see a surgeon. Although Mr. Moore works full-time to support his family, he is not provided with health insurance and was unable to afford the immediate medical care he needed to address his painful and potentially life-threatening condition.

HAP volunteer general surgeon, Dr. Mark Ott, specializes in surgical oncology. He agreed to see Mr. Moore right away for a consultation, and at that appointment, he determined that the patient needed a left thyroidectomy. Dr. Ott performed the surgery at LDS Hospital and removed the nodule. After the surgery, Dr. Ott assessed Mr. Moore's condition and decided that he needed a total thyroidectomy to remove the rest of the cancer. Thankfully, the second surgery was a success and Mr. Moore is now doing well.

Mr. Moore and his family are very grateful to Dr. Ott and LDS Hospital for providing charitable care, and to HAP for arranging this care. Mr. Moore's wife continues to express her appreciation to HAP for helping her husband at a time when her family had nowhere else to turn for assistance.

Jessie Oyler

In July, Bryan Dunworth was referred to HAP by his primary care provider, Dave Keahy, who works at Central City Community Health Center. Mr. Dunworth had injured his right shoulder in a bicycle accident, and it was causing him much pain and discomfort. Mr.

Keahy determined that Mr. Dunworth needed to be seen by an orthopedic surgeon for a torn



Bryan Dunworth (left) with Jessie Oyler

rotator cuff. Because Mr. Dunworth did not have health insurance, and because the shoulder injury made it impossible for him to return to work, Mr. Keahy agreed that HAP was Mr. Dunworth's best option for obtaining the medical care he needed.

Continued on next page

HAP Case Managers Share Success Stories	1-2
Health Access Project Teams Up With Rocky Mountain Therapy Services	3
Announcements	3
Letter From the Director	4
HAP Partner Organizations	4
HAP Volunteer Provider Network Members	5
About the Health Access Project	6

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Continued from Page 1

After being accepted as a HAP client, Mr. Dunworth was able to see HAP volunteer orthopedic surgeon Dr. Charles Beck. At the first consultation, Dr. Beck concluded that Mr. Dunworth would require either surgery or physical therapy in order for his rotator cuff to heal properly. In August, Dr. Beck's office, together with HAP, set up an appointment at Cottonwood Hospital for Mr. Dunworth to have an MRI to allow for further evaluation of his medical condition.

After reviewing the MRI, Dr. Beck suggested that Mr. Dunworth have surgery in order to restore function to his shoulder and to eliminate the pain he was experiencing. Without the surgery Mr. Dunworth would have difficulty lifting or carrying items, as well as with any overhead activities. Dr. Beck performed the surgery at IHC's The Orthopedic Specialty Hospital.

Thanks to Dr. Beck and the services provided through IHC, including post-surgery physical therapy appointments, Mr. Dunworth's shoulder is back to normal. An avid baseball fan, Mr. Dunworth is very appreciative of HAP, Dr. Beck, and IHC, as he will now be able to play sports and live free of shoulder pain. Since his surgery, Mr. Dunworth has found work at Westminster College.

Deborah Jack

A few months ago, 48-year-old Kevin Leatham experienced severe pains, and, not knowing where else to go, the uninsured man sought care at St Mark's Hospital's emergency room. After some tests, the emergency room medical staff determined that Mr. Leatham was suffering from gallstones and that he needed specialty care. They referred him to HAP.



Kevin Leatham with Deborah Jack

Mr. Leatham was enrolled in HAP and became a patient of HAP volunteer urologist Dr. Michael McFadden. Dr. McFadden performed surgery on Mr. Leatham at Alta View Hospital. After the first surgery, tests indicated that another surgery was needed,

which Dr. McFadden also performed. Both surgeries were successful and now Mr. Leatham is doing fine.

Mr. Leatham is very grateful to HAP, Dr. McFadden, and Alta View Hospital. "I will never be able to thank HAP for all the services I received. You guys have made a huge change in my life," he said. Since his surgeries, Mr. Leatham has finished his job training and is currently being interviewed for jobs.

Rene Zepeda

Fourteen years ago, Victor Sandoval fractured his tibia, fibula, and ankle when he was hit by a car. Unfortunately, the fractures were not set correctly and, as a result, Mr. Sandoval has been living with intense pain and an increasingly swollen and deformed ankle. The pain became so bad that he was not able to walk correctly, which adversely affected his work as a bricklayer. Mr. Sandoval sought care at Midvale Family Health Clinic, where he was referred to HAP.



Victor Sandoval (center) with his wife Erica and Dr. Michael Chardack

Dr. Michael Chardack, an orthopedic surgeon who has been a HAP volunteer provider since 2003, agreed to see Mr. Sandoval on a charity basis. Dr. Chardack removed a section of Mr. Sandoval's bone and fitted an apparatus with adjustable pins from his knee down to his ankle. By incrementally adjusting the pins, Dr. Chardack has been able to gradually and steadily shift Mr. Sandoval's bone to the correct placement.

In addition to Dr. Chardack's services, HAP arranged for charitable care at LDS Hospital, where the surgery was performed, as well as donated interpretation and rehabilitation services. Since his operation, Mr. Sandoval's life has changed for the better, and he is in high spirits and very grateful for the services provided by Dr. Chardack and HAP. Until he is able to return to work, Mr. Sandoval is occupying himself during the necessary recovery time by making jewelry. 🪄

Health Access Project Teams Up With Rocky Mountain Therapy Services by Michael Gardner, Health Services Coordinator/Case Management Supervisor

Historically, the Health Access Project has linked many patients with doctors for acute and chronic health problems, but there has been very limited availability for patients to access physical and post-surgery rehabilitation. Rocky Mountain Therapy Services (RMTS) has teamed up with HAP to help offer physical rehabilitation

programs to HAP clients. Rocky Mountain Therapy Services focuses on restoring function for their patients.

Clinicians utilize exercise techniques and other treatment modalities, including education, ultrasound, whirlpools, and electrical stimulation, to treat a variety of injuries and diseases.



RMTS Clinician Mitchell Felix

By having its clinicians focused and trained in specific areas, RMTS is able to offer many specialty areas, including: spine therapy, headache therapy, hand therapy, splint fabrication, sports medicine, functional capacity testing, ergonomic evaluation, orthopedic therapy, wound care, and wellness. Clients with HAP will have access to many of these specialty areas.

RMTS also offers special treatment programs designed to reduce or eliminate headaches and neck pain. The program begins with a functional assessment of the patient's symptoms, history, and emotional and psychological status. The patient is then educated on the basic anatomy surrounding the injured area. A treatment plan is then implemented, and the plan usually includes home exercises, stretching, and other treatment modalities.

RMTS will also be offering HAP clients access to their Hand Therapy Program. "We are pleased to be working with such a project as this and are proud to be of service to better help the people of this area," said Mitchell Felix of the FirstMed East Clinic. Mr. Felix will be seeing all of the HAP clients who are referred for physical therapy of the hand. RMTS maintains one of the best hand rehabilitation programs along the Wasatch Front. The program includes custom splint and orthosis fabrication and fitting, ergonomic and biomechanic consulting, injury prevention, disease treatment, and functional upper extremity diagnostic testing.

RMTS has six offices located across Salt Lake County. HAP greatly appreciates RMTS and would like to thank the following clinicians for volunteering their time and services: Thoracic/Cervical Pain and Headaches specialists Paul Wortley, B. Jay Ludwig, and Karen Kidd; Hand and Upper Extremity specialists Todd Brown, Kirsten Nielsen-Jones, and Mitchell Felix; and Industrial, Orthopedic, and Spine specialists James Wortley, Rick Wortley, Karin Hatcher-Monger, Matthew Wilkinson, David Astle, Keith Ludwig, and Daniel Simmonds. 🇺🇸

Welcome New Volunteer Providers

LeGrand Belnap, General Surgery
Jed Bindrup, Plastic Surgery
David Curtis, Orthopedic Surgery
Michael Jaffe, Physical Medicine & Rehabilitation
Scott Johnson, Physical Medicine & Rehabilitation
Michael Lowe, Podiatry
Christopher Martin, Hand Surgery
Nancy McLaughlin, Internal Medicine
Scott Rallison, Obstetrics & Gynecology
Don Stromquist, Rheumatology
Catherine Wheeler, Obstetrics & Gynecology

Special Thanks

Special thanks to the Smart Clinic for making the Health Access Project a beneficiary of their annual charity golf tournament.

We Need Space!

The Health Access Project is desperately in need of donated or reduced cost office space. Our current space is inadequate for our needs in many ways. We need about 3,000 square feet with the ability to carve a conference room, waiting room, and eight or more offices out of the space. Handicap access is essential. A sink and a bathroom in the office would also be nice but are not required.

If you have space that is going unused or that could be rented at a significantly reduced cost, please contact Project Director Daniel Nielson at 412-3989.


Letter From the Director

by Daniel Nielson, Project Director

As I complete my third year with HAP, and my first as its director, I find myself reflecting on the efforts so many individuals and organizations have made to get HAP to its present state. We are fifteen months past the end of our federal grant and have managed to maintain our level of services and even expand efforts to establish primary care homes. While our fund development efforts are still underway with potential new partners, we have cemented our partnerships with the hospital systems, Salt Lake County, and other past and present allies. Our physicians continue to renew their pledges and take on the work of seeing our clients, often increasing the number of patients they are willing to see through HAP, at the time of their annual pledge renewal. We also continue to attract new physicians to our program. The combined efforts of our staff, AmeriCorps Members, volunteer interpreters, volunteer physicians, hospital and lab partners, the HAP Governance Committee, foundation and government funders, and community based organizations have gotten us to where we are today and make HAP truly the product of community collaboration. Like pieces of a puzzle, we are all required to paint the full picture of what HAP is about.

We continue to see a significant reduction in the use of emergency room facilities as a result of our intervention in our clients' medical care. We also see a positive impact on the level of compensated hospital care related to our clients and former clients as a result of our case managers, who assist people in applying for the public health coverage for which they are eligible. Currently, we are in the process of evaluating our impact on clients who come to us from non-hospital referrals so that we can determine whether our early intervention lessens the frequency and cost of hospital care.

I am pleased to report that due to the early payment of their 2006 HAP pledges by two of our hospital systems, our cash flow problems have eased. We now have several more months of sustainability at our current level of service while we continue our fund-raising efforts. Significantly, we have also been informed that the contract we received from Salt Lake County through the Salt Lake Valley Health Department is scheduled to recur in 2006. In spite of this good news, HAP is facing the prospect of significantly reduced services in early 2006 if sources of additional funding are not found. I ask for your help in getting this project to a place of financial stability so that we can fully focus on the work that is being done and on the work that could be done. I encourage each of you to keep HAP in the back of your minds and to contact me if you become aware of opportunities that could help support our work.

Thank you for supporting the Health Access Project. Your support, in whatever form it takes, matters tremendously. 

HAP Partner Organizations

Alta View Hospital
 Association for Utah Community Health
 Centro de la Familia de Utah
 Community Health Centers, Inc.
 Cottonwood Hospital Medical Center
 Globous ReliefFund
 Information and Referral 211 Info Bank
 IHC Community Health Partnerships
 IHC Physician Division
 InSync Interpreters
 International Rescue Committee
 Jordan Student Intervention Team
 Jordan Valley Hospital
 Laboratory Corporation of America
 LDS Hospital
 Linguistica International
 Maliheh Free Clinic
 Oral Health Program
 Utah Department of Health
 Pioneer Valley Hospital
 Primary Children's Medical Center
 Quest Diagnostics
 Salt Lake City School District
 Salt Lake Community Action Program
 Salt Lake County
 Department of Human Services
 Salt Lake County Medical Society
 Salt Lake Endoscopy Center
 Salt Lake Regional Medical Center
 Salt Lake Surgical Center
 Salt Lake Valley Health Department
 Smith's Food and Drug
 St. Mark's Hospital
 South Towne Surgery Center
 The Orthopedic Specialty Hospital
 University Health Care
 Utah Department of Health
 Utah Hospitals and Health
 Systems Association
 Utah Issues

Special Thanks to HAP Volunteer Providers

Anesthesiology

Diehl, Paul
Millcreek Anesthesia
Mountain West
Anesthesia

Audiology

Scott, Rex
Young, Alan

Behavior Pediatrics

Allen, Louis

Behavioral Medicine

Smith, N. Lee

Cardiology

Anderson, Jeffrey
The Heart Center
Utah Heart Clinic

Colon & Rectal Surgery

Bossart, Peter
Eyring, Edward
Hughes, Joseph

Dermatology

Bradley, Ralph
Jensen, Joseph
Orme, Robert
Rasmussen, Dee
Sotiriou, Leo
Southwick, Edward
Swinyer, Leonard

Family Practice

Ayers, Jeffrey
Baker, Maurice
Civish, Fred
Gamble, Christopher
Haberman, Paula
Hamp, Dennis
Harpring, Amanda
Hibbard, Julie
Johnson, Mark
Kirstein, Judith
Lorah, David
Lym, Robert
Moore, David
Rabin, Mara
Ricks, Jane
Spencer, Steven
Sundwall, Peter
Swoboda, Paul
Thompson, Eric
Zehnder, Brian
The Hartland Project
St. Mark's Family
Medicine – Midvale
St. Mark's Family
Medicine – St. Mark's
Hospital

St. Mark's Family
Medicine – West
Jordan

Gastroenterology

Box, Terry
Boynton, Kathleen
Buchi, Kenneth
Cole, Harold
Cutler, Christopher
Daly, Suzanne
Desautels, Steven
Ellington, Stewart
Kuwahara, Melvin
Pederson, P.J.
Trowbridge, D. Brad

General Surgery

Anderson, Eric
Belnap, LeGrand
Leckman, Scott
Ott, Mark
Pingree, James
Richards, Christina
Richards, Kent
Stevens, Mark
Swensen, Swen
Voorhees, Hugh

Gynecology

Bearnson, Patricia
Graul, Elizabeth
Heubusch, Diane
Hurst, Barbara
Stephani, Pascale

Hand Surgery

Martin, Christopher
Vanderhooft, Eric

Hematology Oncology

Prystas, Elizabeth

Internal Medicine

Bosworth, Annette
Hales, Reid
Hirning, Patrice
Lahey, Michael
McLaughlin, Nancy
Murnin, Kelly
Musci, Anthony
Norris, Jennifer
Richards, Ann
Ricks, Dan
Rizzardi, Barbara
Roberts, Philip
Sambado, Dorene
Shepherd, Mark
Smith, Douglas
Stevens, Scott
Szczyzny, Lorraine
Westermann, Robert
Whittington, Richard

Obstetrics & Gynecology

Cannon, Wayne
Duffy, J. Timothy
Ferreira, Paul
Gehle, Kim
Hightower, Robert
Hilyer, Laurie
Nguyen, Viet
Orchard, Anna
Palmieri, Lisa
Peacock, Penny
Schmidt, Jeffrey
Terashima, Robert
Valentine, Mark
Park City Internal
Medicine

Ophthalmology

Barker, Bryce
Benator, Rachel
Call, Branson
Christiansen, Robert
Czarnecki, Scott
Davis, Brian
Harrie, Roger
Mehr, Douglas
Pingree, Michael
Ramsey, John
Rocky Mountain Retina
Consultants

Orthopedic Surgery

Aoki, Stephen
Beck, Charles
Chardack, Michael
Curtis, David
Dechet, Pilar
Hillyard, Robert
Huntsman, Kade
Morgan, James
Smith, J. Lynn
Weeks, Ed
West, Hugh

Otolaryngology

Aoki, Jon
Bennett, John
Blanch, Marsden
Child, Todd
Hill, David
Hunter, Robert
Miller, Steven
Nielsen, Richard
Ord, Jon

Pathology

Anatomic Pathology
Associates of Pathology
Utah Pathology Services

Pediatrics

Aizad, Tazeem
Allred, Gerald
Balog, Kimberly
Bentley, Frank
Burton, Mary

Royall, Steven
Seegmiller, David
Smith, Stanton
Soulter, Scott
Young, Jon Randall

Psychiatry

Mohr, Michaela

Pulmonary Disease

Eccleston, Nicole
Hardman, Lara

Radiation Oncology

Avizonis, Vilija
Fischbach, A. Jennifer

Radiology

Mountain Medical
Physician Specialists
Utah Imaging

Rheumatology

Lundberg, Max
Stromquist, Don

Urology

Childs, Lane
Gange, Steven
Hopkins, Scott
Labasky, Richard
Middleton, Anthony
Middleton, George
Richardson, Stephen
Stout, Lisa

Vascular Surgery

Feuer, David
Wirthlin, Doug

Multiple Specialties

Granger Medical Clinic
University Health Care

Safety Net Primary Care Providers

CHC Central City Clinic
CHC Copperview
Clinic
CHC Stephen D.
Ratcliffe Clinic
CHC Oquirrh View
Clinic
Fourth Street Clinic
IHC Atkinson Clinic
IHC Neighborhood
Clinic
IHC Rose Park
Elementary Clinic
Midvale Family Health
Clinic
People's Health Clinic

Physical Medicine & Rehabilitation

Dodds, T. Andrew
Duerksen, Ron
Giovanniello, Michael
Jaffe, Michael
Johnson, Scott
Knorpp, Scott
Newton, Bruce
Ryser, David
Sawchuk, Terry

Physical Therapy

Esplin, Jared
Tidewell, Jessica
Rocky Mountain Therapy
Services – FirstMed
Clinic West Jordan
Rocky Mountain Therapy
Services – FirstMed
East Clinic
Rocky Mountain Therapy
Services – Granger
Medical Center Clinic
Rocky Mountain Therapy
Services – Magna Clinic
Rocky Mountain Therapy
Services – SLIC Clinic
Rocky Mountain Therapy
Services – West Valley
Clinic

Plastic Surgery

Bindrup, Jed
Cheng, Christine
Chick, Leland
Youngblood, Robert

Podiatry

Dickerson, Jason
Edwards, Annemarie
Flegal, Douglas
Harper, Spence
Larsen, Legrande
Lowe, Michael
McManama, Craig
Rhodes, Randy



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About the Health Access Project

Established in 2001, the Health Access Project is a nonprofit initiative that coordinates charitable medical care for low-income, under and uninsured adults and children in Salt Lake County. Free medical care is provided by members of the HAP Volunteer Provider Network, a group of over 550 volunteer physicians, each of whom has pledged to provide charity care in their own offices to HAP patients. To allow patients access to the full range of health care services, HAP has partnerships with nine hospitals, two national laboratories, and three outpatient care centers, all of which provide charity care to HAP patients. HAP has also developed a discounted pharmacy program.

Patients are referred to HAP from a variety of sources, including hospital emergency rooms, community health clinics, HAP volunteer physicians, the state Primary Care Network, and certain self-referrals. Every HAP client has a case manager who works closely with the patient and providers to arrange for charitable medical care as well as other services, such as discounted prescription drugs, transportation to and from appointments, and medical interpretation services.

HAP is a department of Community Health Centers, Inc.

Staff

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Jeff Black, Data Analyst
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Case Management Supervisor
Deborah Jack, Case Manager
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SLVHD Case Manager

Pamela Riffo

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Larry Hancock, IASIS Healthcare
John Hanshaw, St. Mark's Hospital
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Kim Wirthlin, University Health Care