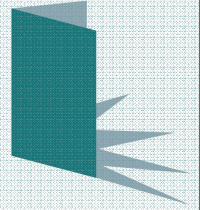


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healthaccess
project



Improving access to and coordinating comprehensive health care for those in need.

February 2010 Newsletter

Letter from the Project Director:



Dear Friends,

In 2009 Health Access Project (HAP) faced many challenges that were met through hard work, perseverance, and determination from our Advisory Committee, community partners, and Health Access Project staff. The most difficult of these challenges occurred towards the end of May, when HAP experienced a horrible flood due to a major pipe burst that decimated our office. Fortunately, under the tremendous leadership of former Director, Michael Gardner, we were able to relocate to our new and improved location, 140 West 2100 South, Suite 208. Our new location is near

the 2100 South Trax Station, providing easier access and accommodation to and from our office. This event is a significant accomplishment for HAP and could not have been achieved without the collaborative efforts of all those involved with the project. As a result, we were able to maintain our level of service to low-income, uninsured residents of Salt Lake County and our volunteer physician and medical partners.

As HAP continues to provide donated primary and specialty care services to low-income, uninsured individuals, we still strive for future funding. I am pleased to report that due to the St. Mark's Hospital system's early payment of their 2010 HAP pledge, we now have several more months of sustainability at our current level of service. However, in spite of this good news, HAP is facing the prospect of significantly reduced services in late 2010 if adequate funding is not secured. I ask for your help in propelling HAP to a place of financial stability. By doing so together we are able to fully invest our efforts in addressing the health care needs of the low-income, uninsured individuals and families in the Salt Lake Valley.

During the past four months, as the new Director of HAP, I have been amazed at the inherent kindness that exists in all those involved with Health Access Project. It is evident that HAP has established itself as a meaningful part of the health care community in Salt Lake County. I am confident that we will continue to demonstrate the positive difference we make in the lives of our clients, the volunteer physicians who treat them, our hospital and clinic partners, and the community as a whole. It is my goal in 2010 to further strengthen the relationship that exists between HAP and the community.

Thank you for supporting Health Access Project. Your support, in all its forms, matters significantly. Please contact me at (801) 412-3988 with any questions concerning the content of this newsletter, or to discuss any matter you feel needs my attention.

Jessie Oyler, M.P.A.
Project Director

Since Health Access Project began serving clients in 2002:

5602

under or uninsured individuals have received case management services from HAP or HAP partners.

\$5,050,000

in donated care has been provided by HAP volunteer providers.

\$10,494,000

in donated care has been provided by Salt Lake County hospitals.

3,183

patients have been paired with specialists.

1,734

patients have received primary care from HAP volunteer providers.

4,137

medical interpretation appointments have been provided for doctors' visits in 17 different languages.

3,911

prescriptions were filled. Hundreds more have had help applying directly to pharmacy assistance programs.



Patient Profile

Private physicians are stepping up to help uninsured, low income residents of Salt Lake County by providing donated medical care through the Health Access Project (HAP). In addition to HAP's nearly 600 volunteer providers, 35 new physicians this year have pledged to provide charity care through HAP. A 66% increase over new volunteer physicians in 2008. Karen Stilling, Family Nurse Practitioner of the Intermountain Neighborhood Clinic states "It is difficult as a primary care provider to know what your patient needs and not be able to provide that. Sometimes the resources are not available, for example, insurance or money. Health Access Project is a great program that allows patients that need specialty care to access it".

Earlier this fall, Karen Stilling referred her patient, Gilberto Rodriguez to Health Access

Project. Having no insurance and very little income, Mr. Rodriguez was desperately in need of a medical evaluation with a Retina Specialist. At that time, he was experiencing discomfort due to blurry vision, which gradually worsened each day. As a result, his work performance and attendance were affected, placing him and his loved ones in severe financial hardship.

After meeting with Gilberto, HAP case manager, Adriana Lopez was able to arrange an appointment for him to be seen by Dr. Claron D. Allredge a member of HAP's Volunteer Physicians Network. The doctor quickly saw Mr. Rodriguez and diagnosed him with complex retinal detachment. He along with LDS Hospital then donated their services in performing the surgical procedures necessary to save Gilberto's sight. Thanks to the kindness of



Dr. Allredge, his staff, and LDS Hospital, Gilberto Rodriguez received the medical treatment needed for him to keep his vision. He recently told HAP and Dr. Allredge "Thank you so much, and may God bless you with wisdom to help more people like me".

" Dr. Claron D. Allredge with LDS Hospital donated the procedures necessary to save Gilberto's sight. "

About Health Access Project



Health Access Project's staff and case management team is culturally diverse, hailing from Venezuela, Argentina, Mexico, Columbia, Chile, Zambia, and three different states; Washington, Alabama, and Utah. Between them, they speak five different languages: English, Kinyarwanda, Kirundi, French, and Spanish.

Health Access Project is a department of
Community Health Centers, Inc.

Established in 2001, Health Access Project is a non-profit initiative that coordinates charitable medical care for low-income, uninsured adults and children in Salt Lake County. Free medical care is provided by members of the HAP Volunteer Provider Network, a group of over 600 volunteer physicians, each of whom has pledged to provide charity care in their own offices to HAP patients.

To allow patients access to the full range of health care services, HAP has partnerships with all nine Salt Lake valley hospitals, two national laboratories, outpatient care centers, and a full range of ancillary service providers, all of which donate their services to patients whose provider's volunteer through Health Access Project.

A pharmacy program helps with medications that are not available through the discounted generic drug programs at local pharmacies. HAP case managers also help patients apply for pharmacy assistance programs directly with manufacturers.

Patients are referred to HAP from a variety of sources, including hospital emergency rooms, Salt Lake valley safety net Clinics, HAP volunteer physicians, and certain self-referrals. Every HAP client has a case manager who works closely with the patient and their providers to arrange for charitable medical care as well as other services, such as discounted prescription drugs, transportation to and from appointments, and medical interpretation services.

HAP Advisory Committee

Cynthia Boshard, Intermountain Healthcare
 Scott Leckman, MD, Utah Medical Association
 Dexter Pearce, Community Health Centers, Inc.

Darrin Sluga, Salt Lake Valley Health Department
 Sherrie Woodmancy, University Health Care

Staff

Jessie Oyler, Project Director	Robin Elise-Call, AmeriCorps Member	Frederic Mugiraneza, Workforce Services
Jeff Black, Data Analyst	Emily Horton, AmeriCorps Member	Hailey Skinner, Health Access Project Internship
Adriana Lopez, Administrative Assistant/Case Manager	Tetea Woffinden, AmeriCorps Member	Cristofer Page, Volunteer
Pamela Rizzo, SLVHD Case Manager	Victor Villasmil, AmeriCorps Member	
Alejandra Zavala, Case Manager	Victor Antonio Villasmil, AmeriCorps Member	

Volunteer Medical Interpreters

Juan Carlos Pitbladdo	Natalia Blanco	Adriana Araque
Katherine Webster	Ali Maiasa	María Fimbres
Graciela Rivero-Garcia	Husein Aden	

Safety Net Primary Care Providers

CHC Central City Clinic	Intermountain Lincoln Elementary School Clinic	Midvale Family Health Clinic
CHC Copperview Clinic	Health Clinics of Utah—Salt Lake Clinic	People's Health Clinic
CHC Oquirrh View Clinic	Intermountain Neighborhood Clinic	South Main Clinic
CHC Stephen D. Ratcliffe Clinic	Intermountain Rose Park Elementary Clinic	Utah Partners for Health
Fourth Street Clinic	Intermountain Richard J. Galbraith North Temple Clinic	

Partner Organizations

Alpine Medical Group	Linguistica International	St. Mark's Hospital
Alta View Hospital	Maliheh Clinic	St. Mark's Family Medicine
American Express	Midvale Family Health Clinic	South Towne Surgical Center
AmeriCorps and the Medically Underserved In Utah	Middleton Urology	The Orthopedic Specialty Hospital
Anatomic Pathology	Millcreek Anesthesia	University of Utah Hospitals and Clinics
Association for Utah Community Health	Mountain Medical Physician Specialists	University of Utah Medical Group
Catholic Community Services	Mountain West Anesthesia	University Neighborhood Partnership / Hartland
Comunidades Unidas	Mountain West Gastroenterology	Utah Hospitals & Health System Association
Community Health Centers, Inc.	People's Health Clinic	Utah Imaging
Community Health Connect	Pioneer Valley Hospital	Utah Issues
George and Delores Dore Eccles Foundation	Primary Children's Medical Center	Utah Medical Association
Globous Relief Fund	Rocky Mountain Retina Consultants	Utah Pathology Services
Granite Peaks Gastroenterology	Rocky Mountain Therapy Services	Watkins Foundation
Granger Medical Clinics	Quest Diagnostics	Wasatch Homeless Health Care, Inc
Heart Center	Salt Lake City School District	
Hep Free	Salt Lake Community Action Program	
Intermountain Community Benefit Dept.	Salt Lake County Department of Human Services	
Intermountain Medical Group	Salt Lake County Medical Society	
Intermountain Medical Center	Salt Lake Endoscopy Center	
Intermountain Community and Schools Clinic	Salt Lake Regional Medical Center	
Jordan Valley Hospital	Salt Lake Surgical Center	
Laboratory Corporation of America	Salt Lake Valley Health Department	
LDS Hospital	Smith's Food and Drugs	



Before coming to HAP as a Volunteer Intern, Hailey Skinner volunteered at the Utah AIDS Foundation. She will be graduating from the University of Utah in May with a BS in Community Health Promotion and Education. After HAP she will intern with Health and Human Services in Washington, D.C., then with Maitri in New Delhi, India.



Cristofer Page is deciding what he wants to study in school. In the meantime, he Volunteers with Health Access Project and the 4th Street Clinic, where he does phlebotomy several days a week. He approaches all his work with a smile, and is relaxed about his place in the world. He is considering joining AmeriCorps in the Fall.



140 W. 2100 S. Ste 208
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Support the Health Access Project

- I am a medical care provider and would like more information about joining the Health Access Project's Volunteer Provider Network.
- I would like to make a tax-deductible donation to the HAP. Enclosed is my donation of \$ _____
- I would like to help with fundraising, public relations, or another area. Please contact me.

Name: _____

Address: _____

City: _____ State _____ Zip: _____

Telephone Number: _____

Email _____

Please return form to: Health Access Project
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